Is it safe to use my ID card?

Your card is completely secure as an identity document. Also, the security risk does not concern ID cards issued before 17 October 2014. Based on current opinions, it is still safe to use the ID card, including for online authentication and digital signatures.

How can I use my ID card?

All services can still be used as before. The ID card remains valid as an identity and travel document until the expiry date indicated on the card. Nothing will change for Mobile ID users either.

What will change for me?

Nothing will change for the cardholder unless the certificates are not suspended or annulled. The ID card can be used like before. If the certificates are closed because of the security risk, the cardholder will be informed about this by e-mail and this will also be publicly announced.

Do I have to apply for a new ID card?

Your ID card will remain valid as an identity document until the expiry date indicated on it and can be used as a travel document in the European Union. A valid residence permit card with a foreigner's passport is also a valid travel document. You will have to apply for a new ID card when your current one expires. Otherwise, you do not need to apply for a new ID card, since doing so will not reduce the security risk in any case.

Are there alternatives to the ID card?

You can use Mobile ID instead of your ID card. You can also use a digipass or code cards.

How can I get Mobile ID?

Contact your mobile operator, who will give you a suitable SIM card. You then have to activate Mobile ID on the website politsei.ee. You can start using Mobile ID as soon as it has been activated. The operator's service charge is € 1 per month at present.

Where can I get additional information?

The number of the ID card helpline is 1777. You can get advice about Mobile ID from your mobile operator, as well as via the operator's helpline and web service.

Should I annul my card certificates?

There is no need for this at present. Cardholders will be informed immediately if the situation changes.